



Acura/Honda Road Service Information



This document contains vehicle information and tips to assist when servicing some Acura/Honda vehicles. For complete service information, reference the current AAA/CAA Towing & Service Manual.

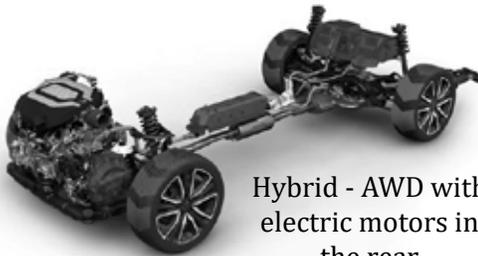
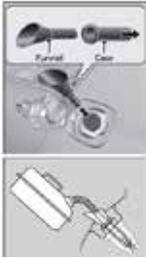
2017-2019 Acura NSX



Hybrid - AWD-twin electric motors in the front

1. Use only car carrier equipment with safety chains and proper tie-down devices.
2. Be aware of low ground clearance and clearance around the wheels.
3. There is not an override provision to shift the transmission into neutral should there be a failure in the system. When the 12 volt battery power cannot be restored to the vehicle, the front wheels will roll freely and the rear wheels will remain locked. Whenever there are non-rolling wheels, skate or GoJacks should be used to move or load the vehicle.
4. HYBRID SYSTEM: The emergency shutdown system may activate during an impact or crash. When the system activates, the vehicle will no longer move under its own power.

2014-2019 Acura RLX & RLX Hybrid



Hybrid - AWD with electric motors in the rear

1. This vehicle has a no-cap fuel system. A funnel to aid in fuel transfer from a gas can is located with the tire changing tools under the liner in the trunk. This funnel is necessary because it releases the filler flap without causing damage during fuel transfer. Be aware that the funnel comes with a cover that needs to be removed prior to inserting it into the fuel filler neck (shown in the image).
2. Power is needed to shift this vehicle into neutral. If the vehicle starts, press the N while applying the brake. Press and hold it again for 2 seconds with your foot off the brake and then press the Start/Stop switch to put the vehicle into Accessory Mode. If it cannot be safely started, skates will be needed to load the vehicle.
3. This vehicle is equipped with All-Wheel steering. Avoid pulling outward at a severe angle on the rear wheels as this may damage the rear steering system.
4. RLX HYBRID: This vehicle has a gasoline engine that may run out of fuel along with a high voltage storage battery on board. Avoid contact with all orange wiring while servicing this vehicle.

2015-2019 Acura TLX



1. This vehicle has a no-cap fuel system. A funnel to aid in fuel transfer from a gas can is located with the tire changing tools under the liner in the trunk. This funnel is necessary because it releases the filler flap without causing damage during fuel transfer.
2. These vehicles come with a shift lever (4-cyl. models) or an electronic shifter (6-cyl. models). If equipped with an electronic shifter, follow the directions with the RLX labeled 2 to shift the vehicle into neutral.
3. Some models are equipped with rear-steering. Use caution when loading and securing.
4. This vehicle comes in Front-Wheel Drive and All-Wheel Drive. Make sure to verify the drivetrain prior to using a wheel-lift. All wheels need to be lifted from the surface to tow models equipped with All-Wheel Drive.

2009-2019 Honda Civic

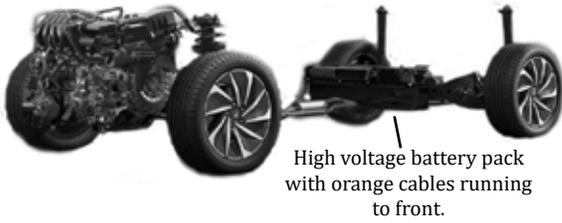


Regular Gasoline Filler with a no-cap fuel system

CNG Filler Port in place of regular fuel filler to support natural gas

1. Some models are equipped with a no-cap fuel system. A funnel to aid in fuel transfer from a gas can is located with the tire changing tools under the liner in the trunk. This funnel is necessary because it releases the filler flap without causing damage during fuel transfer.
2. A natural gas version of the Civic is available. These vehicles must be towed to a natural gas refueling facility in order to add fuel. Alternative liquids may not be installed.
3. On Si models, if the vehicle has a front flat, a rear tire must be removed and placed on the front and the spare tire placed on the rear to prevent damage to the limited slip differential.

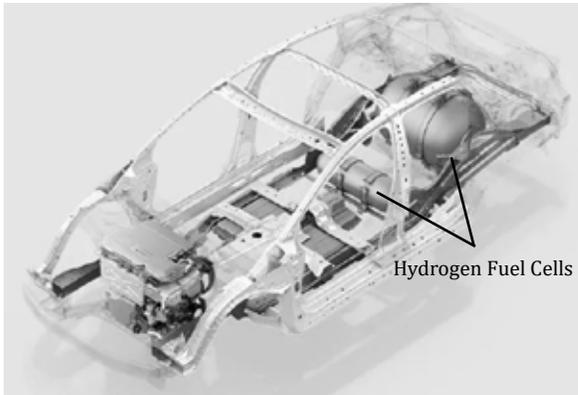
2010-2014 & 2019 Honda Insight



High voltage battery pack with orange cables running to front.

1. Use wheel-lift or car carrier equipment with safety chains and proper tie-down devices.
2. Rear fender skirts may have to be removed to install wheel strap tie-downs on earlier models.
3. HYBRID: These vehicles have a gasoline engine that may run out of fuel and a high voltage storage battery on board. Avoid contact with all orange wiring while servicing this vehicle.
4. This vehicle can be towed by a wheel-lift or car carrier.

2009-2019 Honda Clarity



Hydrogen Fuel Cells



Regular Gasoline Filler with a no-cap fuel system

Funnel



Bright Orange High Voltage Wires near T-slots

1. HYDROGEN FUEL CELL: This vehicle uses a hydrogen fuel cell to produce electricity to power an electric motor which powers the vehicle. The hydrogen storage tank is located behind the rear seat. A high voltage (288-volt) storage battery is located under the rear seat. The fuel cell converter is located under the floor between the front two seats. High voltage wiring covered in an orange loom connects all of the components. Avoid contacting the orange wiring. There are two means of disabling both the hydrogen system and the high voltage system. The easiest is to turn off the ignition and remove the key. If the key is not accessible, remove the 120 amp fuse from the under hood fuse panel and disconnect the negative battery terminal. A crash with airbag deployment will also disable the system. All systems in this vehicle have safety features built into them. A handling guide for this vehicle can be accessed at techinfo.honda.com.
2. PLUGIN HYBRID ELECTRIC VEHICLE (PHEV): This vehicle has a gasoline engine that may run out of fuel. For fuel delivery, this vehicle may use a no-cap filler neck. A funnel to aid in fuel transfer from a gas can is located under the liner in the trunk. This funnel is necessary because it releases the filler flap without causing damage during fuel transfer. As with the Hydrogen Fuel Cell models, the PHEV models have a high voltage storage battery on board. Follow the shut-down procedures listed above in the event of dealing with a crashed vehicle.
3. ELECTRIC ONLY: As with the Hydrogen Fuel Cell models, these Electric Only models have a high voltage storage battery. Handle these vehicles with caution if dealing with a crashed vehicle. Follow the shut-down steps listed above and avoid contact with any orange wiring loom.

General Road Service Information

Battery/Jump-Starting



Sensitive electronic component damage and blown fuses can be avoided by following these basic best practices:

1. Secure the vehicle. Turn OFF the ignition and all electrical components. Remove the key. Keep all electronic keys at least 10 feet away from the disabled vehicle.
2. Always verify battery terminal polarity prior to connecting jump leads.
3. Connect (+) positive jump lead and then the (-) negative ground lead.
4. Prior to disconnecting the jump leads, turn on the blower motor to high. This applies a slight load to the electrical system.
5. Remove jump leads starting with (-) negative ground lead and then remove the (+) positive lead.

Tire Service



Avoid damage by following these tire service best practices:

1. Verify the vehicle has a road worthy and properly inflated spare tire.
2. Secure the vehicle by: turning OFF the ignition, removing the key and chocking the wheel diagonally from the wheel being serviced.
3. Use jack stands when the vehicle is lifted off the ground.
4. Clean all surfaces to ensure a clean, rust-free mating surface.
5. Ensure the proper lug nuts/bolts are used. Especially with after-market wheels.
6. Always start lug nuts/bolts by hand to avoid cross-threading.
7. Tighten lug nuts/bolts using an "X" or Star pattern and torque to proper specifications.

Fuel Service



Avoid damage by following these fuel service best practices:

1. Verify the correct fuel type required: Gas, Diesel, Hydrogen.
2. If the fuel door fails to open: look for a secondary fuel door release. They are typically accessed through the inside trunk/cargo area, close to where the fuel door is located.
3. Identify no-cap fuel filler necks and use an approved funnel when required to avoid damaging the filler flap.
4. Protect painted surfaces from fuel spills.
5. Prior to attempting to start the vehicle, cycle the ignition to the run position twice. This will prime the fuel system prior to attempting to start the engine.



For detailed vehicle procedures and specifications, refer to the latest edition of the

AAA/CAA Towing & Service Manual

For updates and road service information, visit:

aaacampus.aaa.biz

For questions or comments regarding this advisory, please email AAA, Technical Training and Research at: TTR@national.aaa.com